

# SL1100 Communications Solution



# Smart communication for small businesses

## The SL1100 is a cost effective and powerful communications solution specifically designed with the small business in mind.

The SL1100 can make your employees more reachable, more responsive and more productive through smart features along with rich functionality expected of much larger systems, while not requiring your business to deploy expensive data equipment that you otherwise don't need.

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### Powerful communications with a small business price tag

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NEC's SL1100 offers a competitive starting price and a low cost terminal range meaning you don't need a large upfront investment to get your business communications up and running quickly. The feature rich solution provides Auto Attendant and voicemail at no extra cost, ideal for small companies with limited budgets. Plus with the option to choose from multiple carrier interfaces including SIP, the SL1100 lets you take advantage of VoIP technology to reduce your call costs.

Should your business grow over time the SL1100 has the flexibility to grow with you, as an entirely scalable solution with the option to expand up to a maximum of 40 extensions.

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### Improve your productivity and efficiency

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NEC's SL1100 also allows you to increase employee productivity with powerful features such as conference, Automated Attendant, Call Forwarding and much more that help you communicate and work more effectively.

- **Desktop handsets** include intuitive features that the whole team can use, without the need for training including shortcuts that speed up working processes and empower your team to become more productive.
- SL1100's **Mobile Extension** means employees can use their mobile to stay contactable on their office number from anywhere, ensuring they never miss an important call.
- With **Voicemail Notification** to your desktop phone, home office, mobile phone or email inbox employees can monitor their voice mailbox effortlessly from wherever they

are, allowing them to easily prioritise their messages and streamline their workflows.

- Home or remote users can use their **IP handsets** to communicate with the same ease as if they were in the office.
- SL1100's **Auto Attendant** feature ensures callers are automatically routed to the correct department without the need for receptionist intervention, enabling a more efficient and responsive level of customer service.
- With the conference feature employees can set up a virtual meeting on short notice, wherever they are allowing for faster business decision making.

## Keeping your team in touch

The SL1100 offers a wide-range of intuitive features that can be tailored to an individual's role. This customisation enables your employees to be more efficient and productive, no matter their location.

**Tailor communications to an individual's role for enhanced efficiency and productivity.**

### Team Manager

"I know my team will have the communications tools they need to be responsive to our customer's needs from any location."

### Receptionist

"With Caller ID displayed on my handset, I can give the appropriate greeting to callers and redirect calls from familiar numbers, straight to the relevant colleague.

The Busy Lamp Field buttons on my handset enable me to view the call status of each colleague, meaning that I can prevent wasting time trying to contact somebody who is busy on a call."

### Internal Sales Person

"The Auto-Attendant feature means that callers receive a greeting and are routed to the correct department, ensuring that I only get the calls that are meant for me."

### Remote/Home Office Worker

"I can use my desktop phone at a remote or home office location to communicate with colleagues with the same ease as if I was in the office." (IP version only)

### Office Worker

"The conference feature allows me to effortlessly set up a virtual meeting for colleagues at short notice, wherever they are. This enables faster business decision-making, as well as saving travelling time and expenses."

### IT Manager

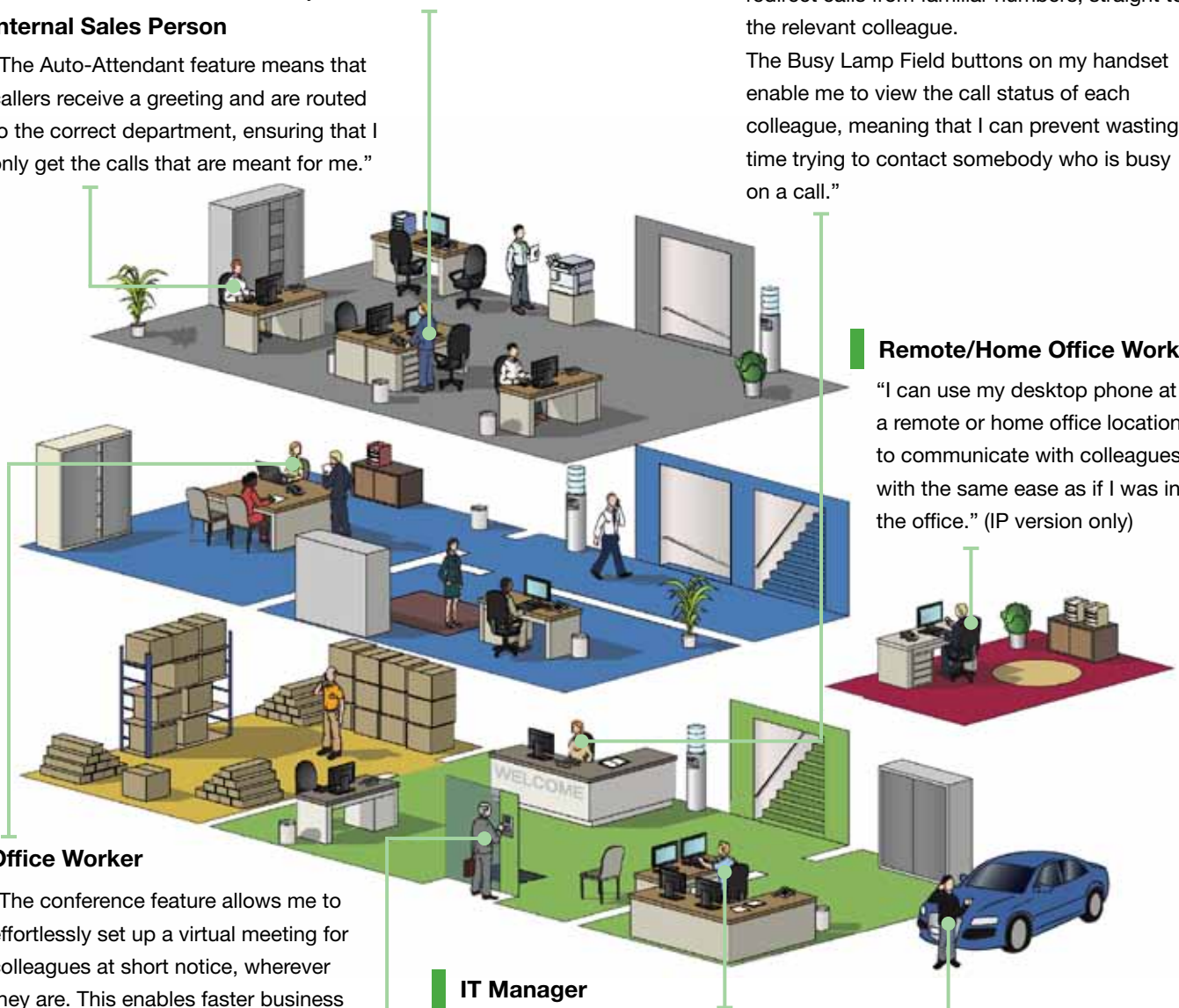
"It's easier than ever to manage our system settings. Drag-and-drop functionality provides an error free way of building call groups, which is useful for when employees move desks, leave or join the company."

### Security Guard

"The door-phone functionality makes it easy for me to operate the feature from my mobile if I need to go off-site temporarily."

### Mobile Sales Person

"I can be on the road and stay reachable on my office number through my mobile phone, meaning that I don't miss any important calls."



## Stay connected while on the move

With Mobile Extension, you can take your office number with you when you're on the road. It provides you access to system features such as call transfer and voicemail, and it really is like being in the office, whether you're travelling, or sitting in traffic.

### Get more out of your team

Company specialists can now be empowered to maintain high service standards when out of the office, helping you to take advantage of the most valuable members of your staff.

### Never miss a sales call

Salespeople can use Mobile Extension to ensure that even when they're on the road, they never miss a call which could lead to a lucrative business opportunity.

## Remain reachable on the same number from wherever you are.



## More than voicemail

InMail is more than just a regular voicemail box. Packed with powerful business features, this is a solution to make keeping up to date easier than ever.

### Recording capabilities for when you need it

By using the Call Record feature, you can keep track of important discussions. Recordings can be emailed to colleagues and stored for quick reference at a later time.

### Keep your customers and colleagues up to date

Whatever you're up to, you can have the right recorded message to match. With three personalised greetings, you can select the one most appropriate depending on your availability or the time of day. For example, announce if you are out of the office, on vacation or you can even record a message suggesting an alternative contact or number for the caller to reach.

### Never miss another message

With Message Notification to your desktop phone, home office or mobile phone, you can monitor your mailbox effortlessly from wherever you are. You can even choose to receive email notifications with the message included as an audio attachment.

## Voicemails can be accessed from desktop or mobile phones and even email inboxes.



## Unique features

SL1100 includes a range of unique features built into the system including door phone /door striker and an interface to on-premise alarm system.

### Screen visitors to your premises

Door phone gives you the added security of being able to screen visitors to your premises. When a visitor presses the button on the door phone it will ring any extension, or group of extensions. The person answering the call can speak to the visitor and release your door lock to allow them entry.

### Built in alarm sensor support

The SL1100 comes with built-in Alarm Sensor Support when connected to a 3rd Party Passive Infrared Sensor (PIR) or motion detectors. This offers additional security protection, and warns the intruders when there is a forced break-in. A pre-recorded warning message can be played back through the built in speaker of the telephone or a paging speaker as a siren, triggered by the PIR sensors.

## Built in unique features and interface to on premise alarm.



## Features at your fingertips

Intuitive features that the whole team can use, without the need for training. Desktop phones include shortcuts that speed up working processes and empower your team to become more productive.

Intuitive desktop phones with time-saving features, to help you work faster.



## SL1100 handsets

### SL1100 Digital Handsets

- 12 or 24 key versions available
- Backlit keypad and display
- Adjustable angle
- Programmable keys with LEDs
- 4 feature keys and navigation keys
- Headset port
- Full duplex speakerphone
- 20 number personal directory
- 1000 number system/group directory
- Built-in wall mount kit
- Dual-color call indicator lamp
- 8 Selectable ring tones
- Energy saving sleep mode



### SL1100 IP Handset

- 24 key handset
- Backlit keypad and display
- Adjustable angle
- Programmable keys with LEDs
- 4 feature keys and navigation keys
- 2 x RJ45 10/100MB Ethernet Ports (LAN & PC)
- Headset port
- Full duplex speakerphone
- 20 number personal directory
- 1000 number system/group directory
- Tri-color call indicator lamp
- 8 Selectable ring tones
- Remote/home office functionality



### DSS Console

- 60 programmable keys with LEDs
- Ideal for receptionists



## Key Features

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- Expandable to a maximum of 40 extensions
- PSTN, Basic Rate ISDN, Primary Rate ISDN and SIP trunks
- Digital/Analogue/IP extensions
- Interface to an on-premise alarm system
- Door phone/door striker to open the door to your business
- Automated Attendant allows incoming calls to be directed to their destination without human assistance
- Voicemail with email notification
- Dial-in 16 party conference bridge
- Ring groups allows you to associate extensions to a group of telephones
- Music on hold and background music
- Mobile extension
- Built in Hotel/Motel features
- 12 or 24 key terminals with headset connection
- Simple installation

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For more information, visit [www.nec.com.au](http://www.nec.com.au), email [contactus@nec.com.au](mailto:contactus@nec.com.au) or call 131 632

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SL1100 | v.11.07.2012

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